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1/8/2024

From the office of Mayor John D Ryan

ComEd Prepares for First Significant Snow Storm of the Season

CHICAGO (Jan. 8, 2024) – In anticipation of severe winter weather coming, ComEd forecasts project 6-8 inches of wet, heavy snow in some areas starting Monday night.

The kind of snow forecasted this week can be especially problematic because it can cause branches and entire trees to topple onto our power lines and crews will be working around the clock to restore customers that experience outages quickly and safely.

Public safety is paramount, and ComEd encourages customers to take the following precautions:

- If a downed power line is spotted, immediately call ComEd at 1-800-EDISON1 (1- 800-334-7661).
- Spanish-speaking customers should call 1-800-95-LUCES (1-800- 955-8237).
- Never approach a downed power line. Always assume a power line is extremely dangerous and energized.
- In the event of an outage, do not approach ComEd crews working to restore power to ask about restoration times. Crews may be working on live electrical equipment, and the perimeter of the work zone may be hazardous.

ComEd urges customers to contact the company immediately if they experience a power outage. Customers can text OUT to 26633 (COMED) to report an outage and receive restoration information. Customers can also call 1-800 EDISON1 (1-800-334-7661), or report outages via the website at [ComEd.com/report](https://www.comed.com/report).

ComEd's mobile app for iPhone and Android® smart phones gives customers the ability to report power outages and manage their accounts; download the app at [ComEd.com/app](https://www.comed.com/app)

ComEd's interactive outage map at [ComEd.com/map](https://www.comed.com/map) allows customers to easily find information on the location and size of outages and get estimated power restoration time