

John D. Ryan
Mayor
Susan M. Petzel
Clerk and Collector



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Michael Zielinski
Monica M. Juarez
Christine L. McLawhorn
Christopher W. Murphy
Catalina Nava-Esparza

7/14/2020

Alsip Residents,

In response to the inexcusable lack of service from the USPS. I contacted our Congressman Rush's office to reiterate the need for change at the US Postal Service, as the Village phones are lit up daily with complaints from Alsip residents about not receiving mail delivery, as sensitive information isn't being delivered on-time and people are incurring late fees or missing checks to support their families.

Yesterday, I called the Mount Greenwood branch that services Alsip and nobody answered the phone, so I visited the facility to speak with a supervisor and they were closed at 2:30pm with a note on the door saying "all systems are down".

I reminded the congressman's office that I need to respond to the Village I represent and we need to hear from Congressman Rush as to what he plans to do about this matter. The Village of Alsip has requested a post office branch of its own many times, but is still forced to be consolidated with a very dense population in Mount Greenwood, where they are experiencing the same problems.

It's irresponsible for the post office to not staff their branches and delivery properly at a time when jobs are so badly needed, as I'm sure the USPS can demonstrate the need for additional personnel to be hired.

Post Offices are managed by the federal government, so as soon as I have a reply, I will share such with the community, until then, thank you for your patience.

Respectfully,

A handwritten signature in red ink, appearing to be "John D. Ryan", written over a horizontal line.

Mayor John D Ryan