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From the office of Mayor John D Ryan

Part of the Phase 3: Recovery

“RESTORE ILLINOIS is a public health approach to safely reopening the Illinois economy and returning people to work, businesses reopening & group gatherings of 10 people or fewer. We must continue to social distance, frequently wash our hands and cover our faces to maintain progress in overcoming COVID-19”

Re: Personal Care Services Guidelines for applicable businesses that meet the following criteria:

1. Hair salons, hair braiders, barber shops, nail salons, spas, waxing centers, tanning salons and other providers of personal care services.

In Phase 3, services for personal care should be limited to:

- Services which can be performed while customer and employee are wearing face covering over their nose and mouth
- Service provider should display signage at entry with face covering requirements, social distancing guidelines, and cleaning protocols, in multiple languages if needed.
- Service provider should configure space to allow for at least 6-ft space between customers
- Service provider employees should maintain social distance to the extent possible while performing services
- Service provider should remove shared items (magazines, etc) from the waiting area and configure any seating to be 6-ft apart to allow for social distancing
- Any surfaces in waiting area (seats, tables) should be disinfected after use
- Service provider should eliminate service of all beverages
- If no touchless fountain is available, water may be served in sealed, single-use water bottles

Encouraged Best Practices:

- **Maximum of 50% capacity, OR, 5 customers allowed per 1000 square feet of useable floor space**
Display visual markers 6-ft apart at customer queue points
- If practical, install impermeable barrier between work stations
- If practical, implement touchless transactions
- Reduce number of items on display, to allow for easier cleaning more frequently
- Make hand sanitizing products available for employee & customer use