

News Release

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FOR IMMEDIATE RELEASE

ComEd Readies for Potential Ice Storm Across Northern Illinois

Energy company encourages customers to be safe if outages occur

CHICAGO (Feb. 5, 2019) – ComEd is closely monitoring and preparing for a potential ice storm in Northern Illinois on Tuesday night. Current forecasts call for the possibility of three-tenths to four-tenths of an inch of ice to coat surfaces beginning this afternoon. ComEd is proactively opening its emergency operations center, increasing crew staffing and readying equipment to respond quickly if power outages occur.

“ComEd has developed a plan and is prepared to have the necessary resources available to respond in the event that there are weather-related issues,” said [Terence R. Donnelly](#), president and chief operating officer, ComEd. “Should there be any impact to our system, our employees will work around the clock to get customers restored quickly and safely.”

Public safety is paramount during storms, and ComEd encourages the public to take the following precautions:

- If a downed power line is spotted, immediately call ComEd at 1-800-EDISON1 (1-800-334-7661). Spanish-speaking customers should call 1-800-95-LUCES (1-800-955-8237).
- Never approach a downed power line. Always assume a power line is energized and extremely dangerous.
- In the event of an outage, do not approach ComEd crews working to restore power to ask about restoration times. Crews may be working on live electrical equipment and the perimeter of the work zone may be hazardous.

ComEd urges customers to contact the company immediately if they experience a power outage. Customers can text OUT to 26633 (COMED) to report an outage and receive restoration information, and can follow the company on Twitter [@ComEd](#) or on Facebook at [Facebook.com/ComEd](#). Customers can also call 1-800 EDISON1 (1-800-334-7661), or report outages via the website at [www.ComEd.com/report](#). Spanish-speaking customers should call 1-800-95-LUCES (1-800-955-8237). ComEd has introduced a mobile app for iPhone and Android® smart phones that gives customers the ability to report power outages and manage their accounts; download the app at [www.ComEd.com/app](#).

ComEd has an interactive outage map on its website at [www.ComEd.com/map](#), which allows customers to easily find information on the location and size of outages and get estimated power restoration times.

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ComEd is a unit of Chicago-based Exelon Corporation (NYSE: EXC), a Fortune 100 energy company with approximately 10 million electricity and natural gas customers – the largest number of customers in the U.S. ComEd powers the lives of more than 4 million customers across northern Illinois, or 70 percent of the state's population. For more information visit ComEd.com and connect with the company on [Facebook](#), [Twitter](#) and [YouTube](#).