



PRESS RELEASE

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Issued By: Chief Jay Miller

E-mail: jmiller@villageofalsip.org

For Immediate Release

Get Emergency Help Faster Plus Local Safety Notifications with New Tool for Alsip Citizens

Sign Up For Free Smart911 Service

Alsip, Ill., April 10, 2019 - Smart911, a safety service used by more than 45 million people across 40 states, is now available to all Village of Alsip residents for free.

More than 80 percent of 9-1-1 calls are made on mobile phones, which leaves call takers with little information other than your number and general location. Smart911 can help you and your family get help faster thanks to its Safety Profile feature that allows you to pre-fill emergency information, such as names, medications, vehicles, addresses, etc. Your pre-filled Safety Profile will pop up when you call 9-1-1, reducing the time it takes to get first responders the information they need to get to you and help.

“Smart911 saves critical time in an emergency and has proven to save lives nationwide,” said Jay Miller, Chief of the Alsip Police Department. “The information we automatically receive through Smart911 Safety Profiles will help us respond faster and more efficiently.”

The Alsip Police Department encourages everyone to create an emergency profile for their household at www.smart911.com or on [the Smart911 App](#) available on the Apple Store or Google Play.

The Smart911 app to get safety, traffic, weather alerts, and more. It provides greater access to the lifesaving benefits of Smart911, offering targeted location-based alerts across the country. Profiles can include any information you want 9-1-1 and response teams to have in the event of an emergency.

“Individuals who create a Safety Profile will be better prepared in all towns and counties across the country that support Smart911,” said Diana Tousignant, Director of Oak Lawn Regional Emergency Communications, “The Safety Profile travels with you and the additional information provided allows us to send the right response teams faster.”

With Smart911, you can link both home and work addresses to mobile phones, which can be used for more a detailed, rapid response. Additional information, such as pets in the home, vehicle details in the event of an accident, and even emergency contacts can all be included in a Safety Profile.

This service and the profiles are optional, and you can choose what details you would like to share. All information is safe, private, and secure. It’s only made available to the 9-1-1 system in the event of an

emergency call.

“The benefits of this information on a 9-1-1 call from a cell phone are immeasurable”, said Tousignant, “Mobile phones do not provide an address to the 9-1-1 call taker. The Safety Profile can speak for you when you might be unable.”

More than 1,500 municipalities use Smart911. It has been credited with positively impacting emergency outcomes, including a missing child case in which the girl’s photo and physical description were immediately available to responders. It also helped a heart attack victim when the address and medical notes in the Safety Profile allowed responders to be dispatched to his location quickly.

Visit www.smart911.com to learn more and see how it has already saved lives across the country.

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