Water and Sewer Service Lines – Homeowner Responsibility

The Village of Alsip owns and operates a water distribution system for the conveyance of potable water to every home and business within the village. The point at which village ownership of water service laterals ends and begins for homeowners and businesses is the buffalo box (service valve) located in the parkway in front of your home or business. It is the responsibility of the homeowner/business to keep in repair all pipes leading from the buffalo or shutoff box to his building, structure or premises which are supplied with water through such service pipe.

(Ord. No. 165, Art. 4, § 3, 11-15-55)

The village also owns and operates the wastewater collection system (sanitary sewer mains) for the transport of wastewater to the Metropolitan Water Reclamation District treatment facilities. Responsibility of the homeowner/business for sanitary sewer service laterals extends from the building, structure or premises to the point of connection to the sanitary sewer main.

Water and Sewer Service Line Insurance

The Village of Alsip Water and Sewer Department advises residents that private companies marketing services to provide loss prevention coverage for residential water supply lines or sanitary sewer service lines are not a service endorsed by the Village. Those considering this type of coverage should carefully evaluate the exclusions under the agreement in order to understand what services are not covered by the policy, and what may still be a cost to the homeowner regardless of the coverage being purchased. Residents are also encouraged to speak with their homeowners’ insurance agent and plumber regarding the value of the coverage and the likelihood of needing to utilize the type of coverage being provided.

Residents that have questions regarding their water supply line or sanitary sewer service line, as well as the permitting requirements when repairing or replacing those lines, should contact the Village's Water and Building Departments for more information at 385-6902.